

# Insurance for Musicians and their instruments

## Insurance Product Information Document

**Company: Great Lakes Insurance UK Limited**    **Product: musicGuard**

Great Lakes Insurance UK Limited is a company incorporated in England and Wales with company number 13436330 and registered office address is 10 Fenchurch Avenue, London, United Kingdom, EC3M 5BN. Great Lakes Insurance UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 955859.

This insurance (for all sections excluding Legal Expenses) is underwritten by ERGO UK Specialty Ltd on behalf of Great Lakes Insurance UK Limited who is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

The cover under the Legal Expenses section is provided by ARAG plc who is authorised to administer this insurance on behalf of the insurer HDI Global Specialty SE (commercial register number: HRB 211924), (FRN: 659331).

This Insurance Product information Document is a summary of your cover. Full details of the terms and conditions are set out in the policy wording and associated policy documentation.

The Insurance Schedule shows the information you have given us, on which your quotation is based (including the premium to be paid) and the cover you have chosen.

### What is this type of insurance?

Unless you have opted for Public Liability Only cover, this insurance policy covers your musical instruments and equipment against loss or damage arising from specific events as set out in the insurance policy. This policy also includes Public Liability cover for your activities as a musician. Optional covers are available. If you have opted to purchase these, they will be identified on your Insurance Schedule.



### What is insured?

#### Instruments and Equipment

The following applies to instruments and equipment:

- ✓ Theft, attempted theft accidental damage, malicious damage, storm, flood & fire damage to your musical instruments and equipment
- ✓ New for Old cover
- ✓ Theft from an unattended vehicle
- ✓ Up to £2,000 Equipment Hire in the event of a claim
- ✓ Temporary performance storage
- ✓ Loss of music related earnings
- ✓ Up to £300 for damage caused by theft or attempted theft of insured items from the policy holder vehicle
- ✓ Up to £200 for damage caused by theft or attempted theft of insured items to window and door locks at the insured location
- ✓ Up to £100,000 legal expenses

#### Public Liability Cover

- ✓ Cover for legal liability arising from accidental bodily injury or third party property damage. Public liability cover is provided up to £1m for policies with instrument and equipment cover. Cover can be increased to £5m or £10m under Public Liability only policies or if opting for extended Public Liability cover - refer to the limits shown on your Schedule
- ✓ Cover in the UK & 30 days Worldwide (excludes USA and Canada)
- ✓ Up to £10,000 Personal Accident



### What is not insured?

#### Instruments and Equipment

The following applies to instruments and equipment:

- ✗ Any claim where evidence of ownership of the insured item has not been provided
- ✗ Mobile phones or smart phones
- ✗ Any accidental loss where the item cannot be retrieved
- ✗ When you are away from your insured location and the instrument(s) or equipment has been left unattended
- ✗ Any claim where the normal security protections of the vehicle, insured location or storage location were not fully operative and in force
- ✗ £75 excess for all instruments and equipment
- ✗ Legal costs & expenses incurred before a claim has been accepted or without written agreement
- ✗ Claims relating to incidents which happen before the start of your policy

The following applies to Public Liability cover:

- ✗ £500 excess for Public Liability property damage claims
- ✗ Any legal liability or personal accident claim for anyone aged under 16 at the time of the incident
- ✗ Any legal liability in the USA or Canada
- ✗ Permanent total disablement benefit if over the age of 65 at the time of the incident
- ✗ Any legal liability or personal accident not involving the use of musical, entertainment, sound or lighting related equipment



## What is insured?

- ✓ Up to £100,000 legal expenses
- ✓ For Extended public liability cover or for Public Liability Only policies, cover for up to 4 fellow band or group members specified on your policy

### Optional Covers

The following apply if optional covers have been chosen:

- Global Travel
  - 365 days cover Worldwide
  - £300 in-transit damage cover for equipment cases
  - £250 emergency equipment hire
- Mechanical Breakdown
  - Mechanical & electrical faults
  - Covers insured electrical instruments, up to 5 years old
  - Also covers all insured guitars & basses, up to 5 years old



## What is not insured?

### Policy Exclusion (applicable to all policy sections)

- ✗ Any claims caused by or resulting from disease, epidemic or pandemic, (including in all cases any contagious disease that affects animals)
- ✗ Claims relating to incidents which happen before the start of your policy

### Optional Covers

The following applies where optional covers have been chosen:

- Global Travel
  - Emergency equipment hire costs, abroad, only covered if included as part of a claim for an insured item
  - Equipment case damage by a transit provider only covered if included as part of a claim for an insured item
- Mechanical Breakdown
  - £75 excess for all claims
  - excludes technological equipment & technological accessories
  - any items that have not been owned from new and/or are more than 5 years old



## Are there any restrictions in cover?

- ! Theft from the insured location, vehicle or storage location unless involving unauthorised access or forcible and/or violent means, entry or exit.
- ! For cover to apply whilst your items are at your insured location, your items must be kept within the main structures at your insured location.
- ! Accidental damage that occurs in a vehicle is only covered if the insured item is in a purpose-designed equipment case.
- ! You and any persons named on the policy must be residents of the United Kingdom, living permanently in the United Kingdom for at least 6 months prior to the purchase of the policy.
- ! Legal Expenses claims must be reported to us during the period of insurance.

### Where optional covers have been chosen

- Global Travel option does not extend cover beyond the UK for standard 'Claims Equipment Hire' cover.
- The damage to your equipment case, through Global Travel cover, must have been caused whilst in transit with your transit provider.
- In-transit equipment case damage & emergency equipment hire abroad cover only applies as part of a claim for an insured item.
- Mechanical Breakdown cover only applies to relevant insured property included within your Insurance Schedule.



## Where am I covered?

- ✓ Cover applies within the United Kingdom and for 30 days Worldwide, unless otherwise stated.
- Cover can be extended to include 365 days Worldwide cover with our Global Travel option.
- ✓ Cover only applies within the United Kingdom for Replacement Equipment Hire, and Legal Expenses.



## What are my obligations?

You must take reasonable care to provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form the basis on which the insurance policy has been offered. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.

You must follow our claims process and comply with the claims conditions set out in your policy documentation.

You must provide us with honest, accurate and complete information and inform us, without delay, of any changes in your circumstances. Failure to do so may invalidate your cover. In the event of a claim, you must notify us as soon as possible and in any event within 30 days of an event that may give rise to a claim.



### When and how do I pay?

You can pay your premium with a one-off payment or in monthly instalments.



### When does the cover start and end?

Your cover will take effect on the date stated in your policy schedule. Your Insurance contract will last for 12 months unless your policy is cancelled prior to this date.



### How do I cancel the contract?

If you decide that, for any reason, this policy does not meet your insurance needs then please tell us within 14 days of issue. On the condition that no claims have been made or are pending, we will then refund your premium in full.

Thereafter, you may terminate this insurance at any time. If you cancel the policy prior to the renewal date, you will receive a pro rata return of premium, less a £10 cancellation fee, provided that no claim has been made or is pending during the current period of insurance. You can contact us on 0333 004 3888 or contact us via email at [support@Guardcover.co.uk](mailto:support@Guardcover.co.uk) or in writing to musicGuard, Thistle Insurance Services Limited, Southgate House, Southgate Street, Gloucester, GL1 1UB.